

Juno4sailing Booking Conditions

These Terms & Conditions apply to any booking made and should therefore be read carefully.

1.0 The Contract:

This contract is made between Amesbridge Ltd. (“the Company”) a company registered in England as company number 2990906, and any person(s) or company or firm or group (“the Client”) making a booking with the company. This contract will be construed in accordance with English law and it is agreed between the Client and the Company that each will submit to the jurisdiction of the English courts. By making a deposit or payment or signing the Company booking form the Client will be accepting the conditions herein for both themselves and members of their party. If any part of these conditions is found to be invalid or unenforceable then the remainder of these conditions will not be affected and will remain valid and enforceable.

2.0 Booking Conditions:

No booking will be completed until the Company has received a booking form accompanied by a non-refundable deposit of 25% or payment in full. The Company may accept provisional bookings by telephone which may normally be held for a maximum of 48 hours. The provisional booking may be released at the end of this period without further notice unless the Company receives a completed booking form with the deposit or full payment as above.

3.0 Payment of Booking Fees:

Full payment, less any deposit paid must reach the Company no later than four (4) weeks before the start of the Contract. In the event of the final payment arriving late, the Company reserves the right to cancel the booking with no refund of deposit.

4.0 Booking Fees:

Booking fees include accommodation on board the contracted yacht. Weekend and one day Contracts include lunch on the first day and breakfast and lunch on the second (if applicable). Five day Contracts include lunch on the first day and breakfast and lunch on day two to five. Other Contracts include meals as advertised. Booking fees also include the use of the Company’s safety equipment on board any contracted yacht and the loan of a set of waterproofs for each Client. In the case of a race, the Contract shall include any entry fees.

5.0 Cancellation:

(i) By the Client

Cancellation of a booking must be notified to the Company in writing and the effective date of cancellation is the date on which such notification is received by the Company. In the event of cancellation more than four (4) weeks before the start date of the Contract, any amounts paid, except the initial deposit will be refunded. No amounts will be refunded in the event of cancellation less than four (4) weeks prior to the start of the Contract.

(ii) By the Company

Occasionally it may be necessary to make changes to, or to cancel any Contract outright. The Company reserves the right to make such changes or cancellations at any time. The Company reserves the right to substitute an alternative vessel of a different type or cancel the Contract at any time, for any reason including non-availability of a vessel and weather conditions. In the event of a cancellation, the Client will be given the choice of choosing an alternative date for the Contract or a full refund. No liability is accepted by the Company for any costs or expenses incurred by the Client in the event of changes or cancellation. No confirmation of refunds of any type will be valid unless in writing. Loss of sailing due to weather will not be compensatable by the Company at its discretion.

6.0 Client’s Obligations:

The Client agrees that:

- (i) The details supplied on the booking form are correct
- (ii) No animals, plants or restricted items or illegal goods such as drugs, firearms, weapons or explosives will be brought on board.
- (iii) No Client other than those specified on the booking form will be carried on board.
- (iv) The vessel shall be returned to the home port on the date and at the specified time on the booking form, clear of all personal effects.
- (v) Any Client unable to swim fifty metres must wear a lifejacket at all times when on deck or in a dinghy.

7.0 Authority:

Juno4sailing Booking Conditions

All Clients agree to accept the authority, decisions and instructions of the Company's Skippers, employees and agents or other representatives of the Company ("the Skipper") during the Contract.

At all times the Skipper's decision shall be final on all matters. Should any Client interfere with the well-being of the Skipper or others aboard the vessel, through disruptive or difficult behaviour, the Skipper has full authority to dismiss the agitator(s) from the vessel. In such event there would be no recourse to any refund. If the Skipper decides that the vessel shall not sail at any time due to adverse weather conditions or should return after departure due to a defect of the yacht or its equipment or the indisposition of anyone aboard the vessel which the Skipper considers vital to safe passage, their decision will be final and clause 5.0 (ii) shall apply.

8.0 Safety:

Sailing is a potentially dangerous sport and requires an average level of fitness and good health. The Client is therefore required to authorise the provision of information, including medical information to the Company, if requested by the Company. The minimum age for a Client shall be 12 years, if accompanied by their parent or legal guardian who must be of at least 21 years of age.

9.0 Complaints:

It is the aim of the Company to provide a quality service. We ask that a feedback form be completed at the end of every Contract to help us improve this service. The Skipper or other representative of the Company must be informed of any complaint at the earliest opportunity so that action can be taken as early as possible. If any problem is not satisfactorily resolved by the Skipper, then a written complaint must be sent to the Company within 7 days of the end of the Contract. All details must be included in such a written complaint including the nature of the problem, the booking details and all other relevant information and the Company will endeavour to resolve the problem to the best of its ability.